



MSA Parents and Supporters Code of Conduct

As part of registering my child as a member of Manchester Storm Academy Ice Hockey Club, I understand, and agree that I will to the best of my ability, adhere to this Code of Conduct.

I will also, where necessary, explain to my child the Code of Conduct for players and ensure my child understands what is expected of them.

Code of Conduct

- 🏒 I will avoid forcing my child to participate in this sport and remember that my child is playing for his/her enjoyment not mine.
- 🏒 I will encourage my child to play by the rules and to resolve conflict without resorting to violence. I will always lead by example.
- 🏒 I will not coach my child during the game or training sessions, I understand this is the role of the qualified coach on the ice.
- 🏒 I will encourage and support my child to follow the player code of conduct and the policies of Manchester Storm Academy
- 🏒 I understand that persistent shouting or trying to overrule the coaches guidance could lead to me being asked to leave the ice rink during games/training
- 🏒 I will teach my child that although it's fun to win, trying hard and doing one's best is really the "name of the game".
- 🏒 I will never ridicule or yell at my child for making a mistake or losing a game. I will always offer constructive advice and assurance that continued effort would make for improved performance next time out.
- 🏒 I will have realistic expectations for my child. I will acknowledge their limitations if they are new to the game and avoid making unfair comparisons against more experienced players – I will accept that in competitive games they may not always get the same amount of ice time as other players.
- 🏒 I will make sure I support my child in what he or she feels is important. I will praise the achievements that make my child feel good.
- 🏒 I will support the Coach. I realise that they are dedicated **volunteers** who are committed to ensuring the best possible experience for my child.
- 🏒 I will never question the Official's judgement or honesty in public.
- 🏒 I will be a supportive and fair spectator when attending my child's games.
- 🏒 I will discuss playing fair and encourage my child to understand that violence is as unacceptable in professional sports as it is in their own league.
- 🏒 I will remember that children learn best by example. I will applaud good play by members of both teams.
- 🏒 I will respect my child, and everyone involved in their sport for their efforts and commitment. I will remember that the people who work to support my child in sport are also supporting me.
- 🏒 I will not shout "at" my child – I will shout for them!!
- 🏒 I understand that any behaviour deemed inappropriate during training and/or games may result in me being asked to leave the ice rink.

Ice Hockey is a fast and often aggressive sport but there is a big difference between playing and training competitively, and the intimidation and abuse of others.

Manchester Storm Academy Ice Hockey Club has a policy of ZERO TOLERANCE towards verbal and physical abuse. Any individual found to be involved in the verbal or physical abuse of another club member may, at the discretion of the Disciplinary Committee, be suspended from the Club.

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Communication

The club will use specific methods of communication to advise of games and events, including training. It is important that you respond to any requests for confirmation of availability in a timely manner or as set out on the initial request. As a general rule for games if MSA has not had confirmation of availability 2 weeks prior to the game then it will be considered that the player is not available and their place reallocated.

Please remember that for training is it also important that you confirm attendance where requested to do so. This is to help the coaches plan the sessions so that this can provide players with the best possible experience and help their development.

If you need to communicate with the club, the first line of communication should be through your Team Manager. This is to help ensure that the correct lines of communication are maintained. This includes any questions or queries that you may have about on ice activity. With regard to WhatsApp groups these are for advising information and aren't a forum for debate, if there is something you wants to discuss please contact your Team Manager directly.

The Team Manager will be able to contact the relevant person in the club to discuss anything that they are not able to deal with.

Social Media

You should ensure that you follow the guidance set out in MSA's Social Media policy. It is also important that as your child starts to use social media that you provide guidance and awareness of the requirements of this policy, for their safeguarding but also to ensure they abide by the players code of conduct.

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