

MANCHESTER STORM ACADEMY TERMS OF MEMBERSHIP

This document (together with the documents referred to in it) tells you the terms of membership for the MANCHESTER STORM ACADEMY (Us or We or Our) that apply when you join the club, whether it be via the website or in person.

By being a club member, you agree to accept these Club Terms and agree to abide by them. If you do not agree to these terms of use, please refrain from being a club member. We reserve the right to update and change the Club Terms from time to time, and we will give you written notice when we do this. The terms are additional to the Terms You agreed to when signing up to Our Website. If there is any conflict between the Terms and these Club Terms, the Club Terms shall prevail.

By joining our club and registering through the online registration form and registering with the website, you agree to provide true, accurate, current, and complete information about yourself and your child\children ("Registration Data") as prompted by the Club Account website registration form, and you must maintain and promptly update the Registration Data to keep it true, accurate, current and complete. If You provide any information that is untrue, inaccurate, not current, or incomplete, or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current, or incomplete, We have the right to suspend or terminate your individual account and/or the club membership.

Charges and payment for membership

You can pay for the annual membership via Standing Order, all rates and bank details are available on request from your team manager

All payments (except cheques) are processed via 3rd party payment providers, and we will not have access to your card and/or bank details at any time.

The charges for membership via direct debit will be payable in advance and are chargeable for 10 months in a calendar year running from 1st August to 1st June.

You can cancel and revise your payment method at any time through one of the following methods: -

- By contacting the club, by informing your team manager or contacting treasurer@MSAHockey.com

Please include your contact details in case we have an issue with processing your request.

If we accidentally take payment after you have given us notice that you no longer wish to pay for a package, we will refund you in full.

Data and privacy

All information relating to our Data Protection Policy and our Privacy Policy can be found on our website at www.msahockey.com.

General

These Club Terms constitute the entire agreement between you and Us concerning the operation of your membership and your behaviour as a club member.

By being a member of the Manchester Storm Academy, you agree to abide by the terms, rules, and guidelines offered in all of the club's policies.

A copy of all club policies (listed below) can be found in the Club Welcome Pack document, located in the 'Information' section of the website at www.msahockey.com.

The relevant section and page number in the document can be found here:

- Parents & Supporters code of conduct
- Players code of conduct
- Safeguarding Policies
- Social media policy

Contact us

If You have any questions, comments, or concerns regarding these Club Terms, please get in touch with us at info@msahockey.com. Please report any violations of these Club Terms to info@msahockey.com

UPDATED August 2025